

Terms and Conditions for rental of Solar-Technique CCTV trailer, provide by Security-Technique Ltd

PURPOSE OF THIS DOCUMENT

This document aims to clarify the obligations of both parties to the rental/purchase order placed for the provision of CCTV site security and shall for part of any such order issued after this date 01/01/2020.

Definitions

In this document the following words or abbreviations shall have the following meaning:

'STL' – means Security-Technique LTD whose registered office is 15 Long Royd Drive, Baildon, West Yorkshire, BD17 6TS (Company Reg. No. 04478401)

'CUSTOMER/ KEY HOLDER' – means the person named on the purchase order or as changed and advised to STL.

'ARC' – control room of the monitoring station

'QVIS' – monitoring company

Pre-start

The customer will advise STL of the proposed peak level of plant for any given site(s) before system is installed.

The customer will provide STL with plans/drawings/sketches of the proposed coverage area where possible.

The customer will advise STL of working and non-working hours of the site by email to STL.

The customer will advise (by email to STL) of keyholders names and addresses plus ability to attend site if required. Any changes to key holders and their details must be advised via email STL.

STL will provide site managers with an agreed site name, password and contact information for both QVIS and STL interaction.

The customer will provide a purchase order for the rental of the CCTV trailer from STL, including value and rental period. STL terms and conditions are located on STL website www.security-technique.com, acceptance of the T&C's is agreed by both parties upon commencement of the rental unless an email querying them is received within 24hours.

STL will provide full and adequate CCTV and sensor coverage of the site and point out the limitations of said coverage with regards to plant parking, fuel storage and any other areas as required.

The contract of the rental is with STL directly, however the monitoring is carried out by a 3rd party company 'QVIS monitoring' who are not directly related to STL. Any issues arising from QVIS cannot be held against STL, although we do endeavour to work closely and as a team.

During the works

The customer will advise STL and QVIS monitoring of any changes to the scheduled working hours of the site by email, a phone call is only sufficient for last minute changes but needs to be followed up with an email.

The responsibility of, including the cost of fuel and electricity, associated with any generator due to lack of solar for STL's self-powered CCTV unit will remain the responsibility of the customer. STL are not responsible for continued

bad weather relating to the need for an external power source to keep the trailer running, the customer must provide these arrangements 'just in case'.

QVIS will keep a record of all calls to the ARC, including audio recordings of any conversations.

QVIS will challenge all intruders to site during non-working hours, followed by an audio warning, keyholder contact and police if deemed necessary

STL will maintain and repair the CCTV system to a full working standard at their own cost. However, if the damage or failure is due to malicious damage or damage caused by the customer accidentally, then the costs will reside with the customer.

STL will amend security coverage to cover changing site conditions, there may be a cost for additional site visits on top of the rental cost to move sensors, cameras etc....

STL do not have an obligation to provide the customer with CCTV access due to excessive data usage, potential security issues from setting changes etc. In certain situation user access may be granted up on email request.

Loss and Liability

STL shall not be liable for any costs for things such as repairs or replacement of equipment which results from fire, electrical power surge, storm, flood, accident, neglect, misuse or malicious damage in relation to the site.

STL does not warrant or represent that that the operation of the installation will be uninterrupted or error free. We provide the system to assist in the security of the customers premises but do not thereby warrant the security of the property, plant, the customer or the contents therein. We are not liable for losses or damage caused by intruders or outside factors. We will do our utmost to keep everything safe on site, but nothing is 100% effective.

STL does not act and shall not be deemed to act as an insurer of the customers property or contents on site, and therefore we give no warranty or guarantees.

STL shall have no liability in contract, we do not accept any liability whatsoever for any consequential loss or damage (including loss of earnings or profits) which may arise from any malfunction or defect of the system.

The customer will provide sufficient insurance for the trailer and the other CCTV equipment installed on site to the sum of £25K per trailer rental. An email will be required to show such insurance, or full responsibility will lie with the customer in the event of loss or damage to STL equipment.

STL will provide a full report includes images and video footage of any incidents relating to the site.

If STL believe or have reason to suspect that changes have been made to a system/product supplied by our company or that faults were caused by the following then we cannot be held responsible:

- Incorrect adjustment or positioning by you or others of any part of the system.
 - Consumable items of all kinds failing. Consumables are items with a finite life such as the internal hard disk drive.
 - Products added to the CCTV system not supplied directly by us.
 - Work carried out by police, fire or other authorities, or by any telecommunication agency or other party.
- Changes in configuration by other parties (Telecoms, Internet providers etc)

Force Majeure

STL shall not be responsible or liable for its failure to perform its obligations if such failure is beyond the reasonable control of the Supplier. If such an event occurs, we will notify you as soon as reasonably possible and our obligations under the Contract will be suspended and the time for performance of our obligations extended for the duration that the event continues.